

Terms of Service

Effective Date: 13.07.2026

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1 Introduction

Welcome to the **HDH-IAA Competition Management Platform** ("**Platform**", "**Service**", "**Website**", "**HDH-IAA Platform**").

These Terms of Service ("**Terms**") govern your access to and use of the Platform, including all related websites, applications, competition management services, athlete registration services, payment services, parent and guardian features, ranking systems, communication services, and any other functionality provided by the Platform.

The Platform is designed to support the organization and administration of sporting competitions, athlete registrations, clubs, federations, officials, organizers, and participants worldwide.

By creating an account, accessing the Platform, registering for a competition, acting as a Competition Organizer, Federation Administrator, Parent or Legal Guardian, Official, Volunteer, or otherwise using the Platform, you agree to be legally bound by these Terms of Service.

If you do not agree to these Terms, you must not access or use the Platform.

2 Definitions

For the purposes of these Terms, the following definitions apply.

2.1 Platform

The **Platform** means the HDH-IAA Competition Management Platform, including all websites, software, databases, APIs, mobile-compatible interfaces, services, and related technologies operated by the Platform Operator.

2.2 Platform Operator

The **Platform Operator** means the organization responsible for developing, maintaining, operating, and supporting the Platform.

Unless otherwise stated, the Platform Operator is:

HDH-IAA International Archery Association

Margit utca 28
1163 Budapest
Hungary

Email: info@hdhxaa.net

2.3 User

A **User** is any individual or organization accessing or using the Platform, including but not limited to:

- Athletes;
 - Participants;
 - Parents or Legal Guardians;
 - Competition Organizers;
 - Federation Administrators;
 - Club Administrators;
 - Judges;
 - Officials;
 - Volunteers;
 - Spectators with registered accounts.
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2.4 Participant

A **Participant** means any athlete or individual registered for one or more competitions managed through the Platform.

2.5 Minor

A **Minor** means a participant who has not reached the age of eighteen (18) years, or any other applicable age of majority under the laws governing the participant's country of residence.

2.6 Parent or Legal Guardian

A **Parent or Legal Guardian** means an adult legally authorized to act on behalf of a Minor.

The Parent or Legal Guardian may create, manage, supervise, and administer the Minor's participation in accordance with these Terms and applicable law.

2.7 Competition Organizer

A **Competition Organizer** means an organization or authorized individual responsible for organizing and administering one or more competitions through the Platform.

Competition Organizers are solely responsible for the sporting, administrative, financial, and operational aspects of the competitions they organize unless expressly stated otherwise.

2.8 Federation

A **Federation** means a national, regional, continental, or international governing body responsible for administering sporting activities within its jurisdiction and using the Platform for competition management or athlete administration.

2.9 Club

A **Club** means any registered sports club, association, or organization participating in competitions through the Platform.

2.10 Competition

A **Competition** includes any tournament, championship, league event, qualification event, ranking event, training event, or other sporting activity managed through the Platform.

2.11 Account

An **Account** means a registered user profile that enables access to Platform services.

Each Account is personal unless organizational accounts are expressly permitted.

2.12 Content

Content includes all information made available through the Platform, including but not limited to:

- competition information;
- rankings;
- results;
- schedules;
- documents;
- photographs;
- logos;
- graphics;
- software;
- databases;
- text;
- videos;
- downloadable files.

2.13 User Content

User Content means any information submitted by a User, including:

- profile information;
- photographs;
- competition registrations;
- comments;
- uploaded documents;
- club information;
- federation information;
- other materials submitted through the Platform.

3. Acceptance of These Terms

By accessing or using the Platform, you confirm that:

- you have read these Terms;
- you understand these Terms;
- you agree to be legally bound by these Terms;
- you will comply with all applicable laws and sporting regulations.

If you are using the Platform on behalf of an organization, club, federation, or other legal entity, you represent and warrant that you have the authority to bind that organization to these Terms.

4. Eligibility

The Platform is intended for individuals and organizations involved in sporting activities.

By using the Platform, you represent and warrant that:

- the information you provide is accurate and complete;
- you are legally capable of entering into binding agreements;
- you will maintain accurate account information;
- you will comply with all applicable competition rules;
- you will not use the Platform for unlawful purposes.

Participants under the age of eighteen (18) may use the Platform only through a verified Parent or Legal Guardian account where required by applicable law or Platform rules.

5? Relationship Between the Parties

The Platform Operator provides technology services for the administration of sporting competitions.

Unless expressly stated otherwise:

- the Platform Operator is **not** the organizer of individual competitions;
- Competition Organizers are responsible for organizing their respective events;
- Federations are responsible for their sporting regulations;
- Clubs are responsible for their own members;
- Participants remain responsible for complying with competition rules and applicable laws.

The Platform Operator acts solely as the provider of the competition management system and related online services.

Nothing in these Terms creates a partnership, employment relationship, agency, or joint venture between the Platform Operator and any User.

6? User Accounts

The HDH-IAA Competition Management Platform provides registered user accounts to enable participation in competitions, event administration, communication, and other Platform services.

Each User is responsible for maintaining the accuracy, confidentiality, and security of their account.

6?1 Account Registration

To access certain features of the Platform, Users must create a registered account.

During registration, Users may be required to provide information including:

- full name;
- email address;
- country of residence;
- preferred language;
- date of birth where required;
- password;
- additional information necessary for competition participation.

Users agree to provide accurate, complete, and current information.

Providing false, misleading, or fraudulent information may result in suspension or termination of the account.

6.2 Account Types

The Platform supports different account types depending on the role of the User.

These may include:

- Athlete Accounts;
- Parent or Legal Guardian Accounts;
- Competition Organizer Accounts;
- Federation Administrator Accounts;
- Club Administrator Accounts;
- Judge and Official Accounts;
- Volunteer Accounts;
- Platform Administrator Accounts.

The permissions associated with each account type are determined by the Platform Operator and, where applicable, by the Competition Organizer or Federation.

6.3 Parent and Legal Guardian Accounts

Parent or Legal Guardian Accounts are intended to manage the participation of Minors.

A verified Parent or Legal Guardian may:

- create accounts for Minor participants;
- register one or more Minors for competitions;
- manage participant information;
- upload required documents;
- receive official notifications;
- complete payments on behalf of the Minor;
- update emergency contact information;
- exercise applicable privacy rights on behalf of the Minor, where permitted by law.

The Platform Operator reserves the right to request reasonable evidence of parental responsibility where necessary.

6.4 Linked Minor Accounts

A Parent or Legal Guardian may link multiple Minor participants to a single Parent or Guardian Account.

Each linked participant remains an independent competition participant with separate:

- registrations;
- competition history;
- rankings;
- results;
- eligibility records;
- payment records.

The Parent or Legal Guardian is responsible for ensuring that all information relating to linked Minor accounts remains accurate and up to date.

6.5 Account Security

Users are responsible for safeguarding their login credentials.

Users agree to:

- maintain the confidentiality of passwords;
- use strong passwords;
- prevent unauthorized access;
- immediately notify the Platform Operator of suspected unauthorized use;
- log out from shared or public devices.

Users are responsible for all activities performed through their accounts unless unauthorized access resulted from a security failure attributable to the Platform Operator.

6.6 Account Verification

The Platform Operator may verify user identity where necessary to:

- prevent fraud;
- protect the integrity of competitions;
- comply with legal obligations;
- verify parental authority;
- confirm organizer or federation authority;
- investigate suspected abuse.

Failure to cooperate with reasonable verification requests may result in temporary restrictions on the account.

6.7 Account Ownership

Each personal account is intended for use by a single individual.

Users may not:

- share personal accounts with other individuals;
- transfer accounts to another person;
- sell accounts;
- create accounts on behalf of another person without authorization.

Organizational accounts may be administered by multiple authorized representatives where expressly permitted by the Platform.

6.8 Accuracy of Information

Users must promptly update personal information whenever changes occur.

This includes:

- contact information;
- club affiliation;
- federation membership;
- emergency contacts;
- eligibility information;
- parental or guardian information.

The Platform Operator is not responsible for consequences arising from inaccurate or outdated information provided by Users.

6.9 Multiple Roles

A single registered User may hold multiple authorized roles within the Platform.

For example, a User may simultaneously act as:

- Participant;
- Parent or Legal Guardian;
- Club Administrator;
- Competition Organizer;
- Judge;
- Federation Administrator.

The Platform displays and manages permissions according to the roles assigned to the User.

6.10 Suspension of Accounts

The Platform Operator may temporarily suspend an account where reasonably necessary, including where:

- these Terms have been violated;
- fraudulent activity is suspected;
- account security has been compromised;
- false information has been provided;
- payment disputes exist;
- abusive behaviour has been identified;
- legal obligations require suspension.

Where appropriate, Users will be informed of the reasons for suspension.

6.11 Termination of Accounts

Users may request closure of their accounts at any time.

The Platform Operator may terminate accounts where:

- these Terms are materially breached;
- unlawful activity is identified;
- fraudulent registrations are detected;
- repeated abuse occurs;
- required verification cannot be completed;
- continued use presents a security risk.

Termination of an account does not automatically remove:

- competition records;
- official sporting results;
- rankings;
- invoices;
- accounting records;
- information required to comply with legal obligations.

Such information will be retained in accordance with the Privacy Policy and applicable law.

6.12 Account Recovery

Where access to an account is lost, Users may request account recovery using the procedures provided by the Platform.

Additional identity verification may be required before access is restored.

The Platform Operator reserves the right to refuse recovery requests where identity cannot be reasonably verified.

6.13 Platform Availability

Although the Platform is designed to be available continuously, uninterrupted access cannot be guaranteed.

Temporary interruptions may occur due to:

- scheduled maintenance;
- software updates;
- emergency maintenance;
- infrastructure failures;
- cybersecurity incidents;
- events beyond the reasonable control of the Platform Operator.

The Platform Operator will make reasonable efforts to minimize service interruptions.

6.14 Future Features

The Platform Operator may introduce additional account features, authentication methods, security measures, or account types in the future.

Such additions shall become subject to these Terms unless otherwise stated.

7. Competition Registration

The HDH-IAA Competition Management Platform enables Participants, Parents or Legal Guardians, Clubs, Federations, and Competition Organizers to manage competition registrations electronically.

Submission of a competition registration does not automatically guarantee acceptance or participation unless confirmed in accordance with the applicable competition rules.

7.1 Eligibility for Registration

Each Competition Organizer determines the eligibility requirements for individual competitions.

Eligibility requirements may include, but are not limited to:

- minimum or maximum age;
- competition category;
- federation membership;
- athlete license;
- nationality;
- qualification requirements;
- equipment class;
- team membership;
- payment of applicable fees;
- acceptance of competition-specific rules.

Participants are responsible for ensuring that they meet all eligibility requirements before registering.

7.2 Registration Process

Competition registrations are submitted electronically through the Platform.

During registration, Participants may be required to provide:

- personal information;
- competition category;
- division or class;
- club affiliation;
- federation affiliation;
- equipment information;
- emergency contact details;
- billing information;
- additional information required by the Competition Organizer.

A registration is considered complete only after all mandatory information has been provided and any required payment has been successfully processed.

7.3 Registration Confirmation

After submission, the Platform may display one of several registration statuses, including:

- Draft;
- Submitted;

- Pending Review;
- Waiting List;
- Confirmed;
- Payment Pending;
- Paid;
- Cancelled;
- Rejected.

Competition Organizers remain responsible for determining final acceptance unless automatic confirmation has been configured for the event.

7.4 Registration Deadlines

Competition Organizers establish the registration opening and closing dates for each event.

Registrations submitted after the published deadline may:

- be rejected automatically;
- be placed on a waiting list;
- require organizer approval;
- be accepted only where competition capacity permits.

The Platform Operator is not responsible for missed deadlines.

7.5 Waiting Lists

Where a competition reaches its participant limit, additional registrations may be placed on a waiting list.

Placement on a waiting list does not guarantee participation.

Competition Organizers may admit participants from the waiting list at their sole discretion, subject to available capacity and competition rules.

7.6 Registration Modifications

Participants may modify registration information before the registration deadline where permitted by the Competition Organizer.

After the deadline, changes may:

- require organizer approval;
- be restricted;

- incur additional fees;
- be prohibited by competition regulations.

The Competition Organizer has final authority regarding modifications after the registration deadline.

7.7 Registration Cancellation

Participants may cancel their registrations in accordance with:

- these Terms;
- the applicable Refund and Payment Policy;
- competition-specific cancellation rules.

Cancellation does not automatically entitle the Participant to a refund.

Refund eligibility depends upon:

- the organizer's published refund policy;
- payment status;
- cancellation date;
- applicable legal requirements.

7.8 Registration by Parents or Legal Guardians

Parents or Legal Guardians may register Minor Participants through their linked Parent Account.

By completing a registration, the Parent or Legal Guardian confirms that:

- they have legal authority to act on behalf of the Minor;
- the information submitted is accurate;
- required consents have been obtained;
- the Minor satisfies the competition eligibility requirements.

Competition Organizers may request additional documentation where necessary.

7.9 Team Registrations

Where supported by the Competition, team registrations may be submitted by authorized representatives of Clubs or Federations.

The submitting representative confirms that they have authority to register the team and provide the personal data of team members in accordance with applicable law.

Each team member remains individually responsible for compliance with these Terms.

7.10 Competition Changes

Competition Organizers reserve the right to:

- modify competition schedules;
- change venues;
- adjust categories;
- alter competition formats;
- change participation limits;
- merge or divide categories;
- postpone competitions;
- cancel competitions.

Where reasonably possible, affected Participants will be notified through the Platform.

The Platform Operator is not responsible for decisions made by Competition Organizers.

7.11 Withdrawal from Competition

Participants may withdraw from a competition at any time before the event begins, subject to the rules established by the Competition Organizer.

Failure to withdraw before the applicable deadline may result in:

- forfeiture of entry fees;
- disciplinary consequences under federation rules;
- restrictions on future participation where permitted by applicable regulations.

7.12 Participant Responsibilities

Each Participant is responsible for:

- providing accurate registration information;
- maintaining current contact details;
- arriving on time for scheduled events;
- complying with competition rules;
- using approved equipment where applicable;
- respecting officials and other participants;
- complying with applicable safety requirements.

Failure to comply may result in disqualification or other sanctions imposed by the Competition Organizer or Federation.

7.13 Organizer Authority

Competition Organizers have the authority to:

- accept or reject registrations;
- verify eligibility;
- request supporting documentation;
- remove ineligible participants;
- adjust competition categories;
- enforce competition rules;
- administer disciplinary measures;
- publish official start lists and results.

Such decisions are made independently by the Competition Organizer in accordance with applicable sporting regulations.

7.14 Official Competition Records

Once a competition has commenced, official records generated through the Platform—including registrations, participant lists, scores, rankings, and results—may become part of the permanent sporting record.

Corrections to official records may be made only in accordance with applicable competition rules or federation procedures.

7.15 No Guarantee of Participation

Submission of a registration, inclusion on a waiting list, or payment of entry fees does not guarantee participation in a competition.

Participation remains subject to:

- organizer approval;
- compliance with eligibility requirements;
- availability of places;
- payment confirmation;
- compliance with applicable competition rules;
- any additional conditions established by the Competition Organizer.

The Platform Operator acts solely as the provider of the competition management system and is not responsible for the acceptance or rejection of registrations by Competition Organizers.

8.2 Payments, Billing and Refunds

Certain competitions, services, memberships, or other activities available through the Platform may require the payment of registration fees or other charges.

The Platform facilitates electronic payment processing but, unless expressly stated otherwise, does not act as the merchant of record for individual competitions.

The Competition Organizer remains responsible for determining participation fees, refund policies, and applicable taxes.

8.2.1 Competition Fees

Competition entry fees are determined solely by the Competition Organizer.

The Platform Operator is not responsible for:

- determining registration fees;
- setting cancellation deadlines;
- approving refunds;
- collecting taxes on behalf of organizers unless explicitly agreed;
- financial decisions made by Competition Organizers.

All published fees are displayed before payment confirmation.

8.2.2 Payment Methods

The Platform may support one or more payment methods, including:

- online card payments;
- bank transfers;
- cash payments where permitted by the Competition Organizer;
- other electronic payment methods made available from time to time.

Available payment methods may vary depending on the competition and the country in which the event is organized.

8.2.3 Online Card Payments

Where online payment is available, transactions are processed through certified third-party payment service providers.

For security reasons:

- payment card details are entered directly on the payment provider's secure website;
- the Platform does not store payment card numbers;
- the Platform does not store CVV or CVC security codes;
- the Platform does not have access to complete payment credentials.

Payment providers are responsible for processing payment transactions in accordance with applicable financial regulations and the Payment Card Industry Data Security Standard (PCI DSS).

8.24 Payment Confirmation

Following successful payment, the Platform may automatically:

- update the registration status;
- record the payment reference;
- notify the Participant;
- notify the Competition Organizer;
- generate accounting records;
- issue or initiate invoice generation where applicable.

Payment confirmation does not constitute confirmation of competition participation unless all eligibility requirements have been satisfied.

8.25 Billing Information

Users are responsible for providing accurate billing information.

Billing information may include:

- billing name;
- billing address;
- country;
- tax identification number where applicable;
- company information;
- email address for invoice delivery.

Invoices may be issued electronically in accordance with applicable legislation.

Users are responsible for verifying billing information before completing payment.

8.26 Currency

Competition fees may be published in one or more currencies.

Where payment is processed in a currency different from the User's payment card currency, exchange rates and additional charges imposed by the User's financial institution are outside the control of the Platform Operator and the Competition Organizer.

8.7 Taxes

Where applicable, registration fees may include taxes required under local legislation.

Participants remain responsible for any taxes, duties, banking charges, or other costs imposed by financial institutions or governmental authorities unless expressly stated otherwise.

8.8 Failed Payments

A registration may remain incomplete where:

- payment authorization fails;
- payment is declined;
- the payment session expires;
- payment is cancelled by the User;
- payment cannot be verified.

Competition places are not reserved until successful payment has been confirmed where payment is required.

8.9 Refunds

Refunds are governed primarily by the refund policy published by the relevant Competition Organizer.

Eligibility for refunds may depend on:

- cancellation deadlines;
- event cancellation;
- duplicate payments;
- payment errors;
- applicable consumer protection legislation;
- force majeure events;
- organizer decisions.

The Platform Operator does not guarantee that refunds will be available.

8.10 Event Cancellation

Where a Competition Organizer cancels an event, the Organizer will determine whether Participants are entitled to:

- full refunds;
- partial refunds;
- credits toward future competitions;
- transfer of registrations;
- alternative arrangements.

The Platform Operator is not responsible for refund decisions made by Competition Organizers unless acting as the Organizer.

8.11 Chargebacks

Users agree not to initiate unjustified payment chargebacks without first contacting the Competition Organizer or the Platform Operator to resolve the issue.

Where an unjustified chargeback is initiated, the Platform Operator or Competition Organizer may:

- suspend the relevant registration;
- suspend the User's account;
- recover administrative costs where permitted by law;
- deny future registrations until the dispute has been resolved.

Nothing in this section limits the User's statutory rights under applicable consumer protection legislation.

8.12 Payment Security

The Platform implements appropriate security measures to protect payment-related information.

Security measures include:

- encrypted communication using HTTPS/TLS;
- secure payment redirection;
- transaction verification;
- fraud detection mechanisms;
- restricted administrative access;
- audit logging.

The Platform Operator does not receive or store full payment card credentials.

8.13 Invoices and Accounting Records

Invoices and financial records are generated and retained in accordance with applicable accounting and tax legislation.

Users may access invoices through the Platform where this functionality is available.

Financial records may be retained for the period required by applicable law, even after an account has been deleted.

8.14 Payment Disputes

Any dispute concerning payment for a specific competition should initially be addressed to the relevant Competition Organizer.

Where the Platform Operator acts solely as the provider of the competition management system, it is not responsible for resolving disputes relating to:

- entry fees;
- organizer pricing decisions;
- refund eligibility;
- event cancellation;
- competition-specific financial conditions.

The Platform Operator will cooperate with lawful requests from Competition Organizers, payment providers, and competent authorities where necessary to investigate payment-related issues.

8.15 Changes to Payment Services

The Platform Operator reserves the right to introduce additional payment providers, payment methods, invoicing systems, or financial services in the future.

Any such changes will be implemented in accordance with applicable legislation and, where appropriate, reflected in these Terms and the Privacy Policy.

9. Competition Rules, Participant Conduct and Organizer Responsibilities

The HDH-IAA Competition Management Platform is designed to facilitate the organization and administration of sporting competitions. The Platform provides technical services only and does not replace the authority of Competition Organizers, Federations, judges, referees, or other authorized officials responsible for the conduct of sporting events.

Participation in any competition requires compliance with these Terms, the applicable competition regulations, federation rules, and all lawful instructions issued by authorized officials.

9.1 Competition Rules

Each Competition is governed by:

- the official rules published by the Competition Organizer;
- the regulations of the applicable Federation;
- any event-specific regulations;
- safety requirements;
- equipment regulations;
- applicable national laws;
- these Terms of Service.

Where a conflict exists between these Terms and official sporting regulations, the sporting regulations shall prevail with respect to competition administration, judging, scoring, and sporting decisions.

9.2 Participant Conduct

Participants are expected to conduct themselves in a respectful, fair, and sportsmanlike manner at all times.

Participants agree to:

- respect fellow participants;
- respect judges, referees, and officials;
- follow all lawful instructions issued by event staff;
- compete honestly and fairly;
- refrain from abusive, threatening, discriminatory, or offensive behaviour;
- avoid conduct that may endanger other persons;
- protect competition equipment and facilities;
- comply with venue safety requirements;
- respect local laws and regulations.

Unsportsmanlike conduct may result in disciplinary action.

9.3 Compliance with Safety Requirements

Participants are responsible for complying with all safety rules applicable to the competition.

This includes:

- using approved equipment;
- following range or venue safety procedures;
- complying with inspection requirements;
- wearing required protective equipment where applicable;
- immediately reporting unsafe conditions.

Competition Organizers may refuse participation where safety requirements are not satisfied.

9.24 Equipment Compliance

Where competitions specify equipment requirements, Participants are responsible for ensuring that their equipment complies with the applicable rules.

Competition officials may:

- inspect equipment;
- require corrective action;
- prohibit non-compliant equipment;
- disqualify Participants using prohibited equipment.

The Platform Operator has no responsibility for equipment inspections or sporting decisions relating to equipment compliance.

9.25 Authority of Competition Officials

Competition Officials, Judges, Referees, and Jury members appointed by the Competition Organizer or Federation have authority to interpret and enforce applicable sporting rules during the competition.

Their responsibilities may include:

- eligibility verification;
- equipment inspection;
- scoring decisions;
- rule interpretation;
- disciplinary actions;
- safety enforcement;
- dispute resolution in accordance with competition regulations.

Sporting decisions made by authorized officials are not subject to review by the Platform Operator.

9.6 Organizer Responsibilities

Competition Organizers are solely responsible for:

- organizing the event;
- publishing competition information;
- determining eligibility requirements;
- setting registration deadlines;
- establishing entry fees;
- verifying participant eligibility;
- managing competition schedules;
- appointing judges and officials;
- ensuring venue safety;
- publishing official results;
- administering awards;
- handling competition-specific complaints.

The Platform Operator provides the technology supporting these activities but does not manage or supervise the event itself unless expressly identified as the Competition Organizer.

9.7 Fair Competition

Participants agree not to engage in conduct that compromises the integrity of competitions.

Prohibited conduct includes, but is not limited to:

- cheating;
- falsifying eligibility information;
- impersonating another participant;
- manipulating competition results;
- unauthorized use of another person's credentials;
- interference with scoring systems;
- unauthorized access to Platform functionality;
- attempts to circumvent competition rules.

Competition Organizers and Federations may investigate suspected violations and impose sanctions where appropriate.

9.8 Anti-Doping and Integrity Rules

Where applicable, Participants must comply with all anti-doping regulations, integrity policies, safeguarding policies, and codes of conduct established by the relevant Federation or governing body.

Any disciplinary proceedings relating to anti-doping, ethics, safeguarding, or integrity remain the responsibility of the relevant sporting authority.

The Platform Operator is not responsible for conducting disciplinary investigations or making disciplinary determinations.

9.9 Disqualification

Competition Organizers or authorized officials may disqualify a Participant where permitted by applicable competition regulations.

Grounds for disqualification may include:

- ineligibility;
- violation of competition rules;
- unsafe conduct;
- equipment violations;
- misconduct;
- fraudulent registration;
- failure to comply with official instructions;
- unsportsmanlike behaviour.

Disqualification from a competition does not automatically result in suspension from the Platform.

9.10 Suspension from Future Competitions

Competition Organizers and Federations may impose restrictions on future participation where permitted by their regulations.

Such restrictions remain the responsibility of the relevant sporting authority.

The Platform Operator may implement technical restrictions where instructed by the authorized Competition Organizer or Federation and where such action complies with applicable law.

9.11 Complaints and Appeals

Complaints relating to:

- scoring;
- judging;
- equipment inspections;
- eligibility;
- sporting decisions;
- competition administration;

must be submitted in accordance with the procedures established by the Competition Organizer or Federation.

The Platform Operator is not responsible for adjudicating sporting disputes or appeals.

Technical issues relating to the Platform may be reported directly to the Platform Operator.

9.12 Event Changes

Competition Organizers may modify:

- schedules;
- competition formats;
- venues;
- categories;
- participation limits;
- event timetables;

where reasonably necessary.

Participants will be notified through the Platform where practicable.

The Platform Operator is not responsible for operational decisions made by Competition Organizers.

9.13 Media and Publicity

Competitions may be photographed, filmed, livestreamed, or otherwise recorded by the Competition Organizer or authorized media partners.

By participating in a competition, Participants acknowledge that their participation may be visible in photographs, videos, livestreams, scoreboards, rankings, and other official event publications.

The processing of personal data associated with such publications is governed by the Privacy Policy and applicable law.

9.14 Platform Operator Responsibilities

The Platform Operator is responsible for:

- maintaining the competition management software;
- providing user authentication services;
- maintaining data security;
- supporting electronic registrations;
- processing Platform functionality;
- facilitating electronic payments where available;
- maintaining system availability using commercially reasonable efforts;
- protecting personal data in accordance with the Privacy Policy.

The Platform Operator does **not** guarantee:

- the accuracy of competition information provided by Organizers;
- successful completion of competitions;
- participant eligibility;
- sporting decisions;
- judging outcomes;
- competition safety;
- event scheduling.

These matters remain under the responsibility of the relevant Competition Organizer or Federation.

9.15 Respect for the Sporting Community

The HDH-IAA Competition Management Platform is intended to promote fair competition, sportsmanship, inclusion, mutual respect, and the responsible administration of sporting events.

All Users are expected to contribute positively to the sporting community and to use the Platform in a manner consistent with these principles.

10. Acceptable Use Policy

The HDH-IAA Competition Management Platform is intended exclusively for the lawful administration of sporting activities and related services.

All Users agree to use the Platform responsibly, ethically, and in accordance with these Terms, applicable laws, and the rules established by Competition Organizers and Federations.

The Platform Operator reserves the right to investigate violations of this Acceptable Use Policy and to take appropriate action where necessary.

10.1 Lawful Use

Users may use the Platform only for lawful purposes.

Users agree not to use the Platform in any manner that:

- violates applicable laws or regulations;
- infringes the rights of others;
- interferes with the operation of the Platform;
- damages the reputation of the Platform, Competition Organizers, Federations, or other Users;
- threatens the security or integrity of the Platform.

10.2 Prohibited Activities

Users shall not:

- create false identities;
- impersonate another individual or organization;
- provide inaccurate registration information;
- register participants without proper authorization;
- submit forged documents;
- manipulate competition registrations;
- falsify competition results;
- interfere with judging or scoring processes;
- misuse Parent or Guardian Accounts;
- create multiple personal accounts to evade restrictions;
- circumvent Platform security measures;
- misuse administrative privileges;
- access data belonging to other Users without authorization.

10~~3~~ Security Violations

Users must not attempt to compromise the security of the Platform.

Prohibited conduct includes:

- unauthorized access to systems or databases;
- password guessing;
- credential theft;
- privilege escalation;
- bypassing authentication mechanisms;
- exploiting software vulnerabilities;
- distributing malicious software;
- introducing viruses, worms, ransomware, spyware, or similar software;
- denial-of-service attacks;
- interference with network infrastructure.

Any such activity may result in immediate suspension and referral to the appropriate authorities.

10~~4~~ Automated Access

Unless expressly authorized in writing by the Platform Operator, Users shall not:

- use bots;
- use automated scripts;
- scrape Platform content;
- perform automated data collection;
- perform bulk downloading;
- monitor the Platform through automated means;
- interfere with Platform performance using automated requests.

Reasonable indexing by legitimate search engines is permitted where technically allowed.

Authorized API access remains subject to separate API documentation and licensing terms.

10~~5~~ User Content

Users remain responsible for all content they upload or submit.

Users represent and warrant that their content:

- is accurate;
- is lawful;
- does not infringe intellectual property rights;
- does not violate privacy rights;
- does not contain malicious software;
- is not defamatory;
- is not discriminatory;
- is not obscene or unlawful.

The Platform Operator reserves the right to remove content that violates these Terms or applicable law.

10~~6~~ Intellectual Property Infringement

Users may not upload or distribute material that infringes the intellectual property rights of others.

Where a valid infringement notice is received, the Platform Operator may:

- remove the content;
 - disable access;
 - suspend the responsible account;
 - cooperate with rights holders and competent authorities where required by law.
-

10~~7~~ Communications

Users shall not use the Platform to:

- send spam;
- distribute unsolicited commercial messages;
- transmit phishing communications;
- spread malware;
- harass other Users;
- threaten individuals;
- publish defamatory statements;
- distribute unlawful content.

Official communications relating to competitions remain subject to organizer policies.

10~~2~~3 Fair Use of Platform Resources

Users shall use Platform resources responsibly.

Users may not intentionally:

- overload servers;
- generate excessive requests;
- consume unreasonable system resources;
- interfere with other Users' access;
- attempt to disrupt Platform availability.

The Platform Operator may apply technical limitations to protect overall system performance.

10~~2~~4 Privacy of Other Users

Users must respect the privacy of others.

Users shall not:

- collect personal data without authorization;
- publish another person's personal information without legal basis;
- misuse participant contact information;
- attempt to identify anonymized information;
- circumvent privacy controls implemented by the Platform.

Personal data obtained through the Platform may be used only for legitimate competition-related purposes.

10~~2~~10 Responsible Use by Organizers

Competition Organizers agree to use participant information solely for legitimate competition administration.

Organizers shall not:

- use participant information for unrelated commercial purposes;
 - sell participant data;
 - disclose personal information without legal authority;
 - retain personal information longer than necessary;
 - process personal data contrary to the Privacy Policy or applicable law.
-

10~~2~~11 Responsible Use by Parents and Guardians

Parents and Legal Guardians agree to use linked Minor accounts exclusively for the benefit of the Minor.

Parents and Guardians shall not:

- create false participant identities;
- submit inaccurate information;
- misuse another person's parental authority;
- interfere with another Minor's account;
- disclose another child's personal information without authorization.

10.2 Reporting Violations

Users are encouraged to report suspected violations of these Terms, security vulnerabilities, fraudulent registrations, abusive conduct, or unlawful activity through the official support channels.

Reports should be made in good faith and include sufficient information to enable investigation.

The Platform Operator will review reports using reasonable efforts but does not guarantee any particular outcome.

10.3 Enforcement

Where the Platform Operator reasonably believes that a User has violated this Acceptable Use Policy, it may take one or more of the following actions:

- issue a warning;
- request corrective action;
- remove or disable content;
- temporarily restrict Platform functionality;
- suspend the User's account;
- terminate the User's account;
- invalidate affected registrations where appropriate;
- report unlawful conduct to competent authorities;
- pursue available legal remedies.

The Platform Operator will seek to apply enforcement measures proportionately, taking into account the nature and seriousness of the violation.

10.4 Reservation of Rights

The Platform Operator reserves all rights necessary to protect the Platform, its Users, Competition Organizers, Federations, infrastructure, intellectual property, and reputation.

Nothing in this Acceptable Use Policy limits any other rights or remedies available under these Terms, applicable law, or contractual agreements.

11.2 Intellectual Property Rights

The HDH-IAA Competition Management Platform, including its software, databases, architecture, source code, design, documentation, and related technologies, is the exclusive intellectual property of the Platform Operator unless expressly stated otherwise.

These Terms do not transfer ownership of any intellectual property rights to Users.

11.3 Ownership of the Platform

The HDH-IAA Competition Management Platform is proprietary software developed and owned by the Platform Operator.

The Platform includes, but is not limited to:

- software applications;
- databases;
- system architecture;
- user interface design;
- workflows;
- competition management modules;
- registration systems;
- payment integration;
- ranking and scoring systems;
- reporting tools;
- administrative interfaces;
- APIs;
- documentation;
- graphics;
- logos;
- trademarks;
- text;
- software components;

- source code;
- object code;
- algorithms;
- custom business logic.

Unless expressly stated otherwise, all intellectual property rights remain the exclusive property of the Platform Operator.

11~~2~~ Copyright

The Platform and its contents are protected by international copyright laws and applicable intellectual property legislation.

No part of the Platform may be reproduced, copied, distributed, modified, translated, published, or otherwise exploited without the prior written permission of the Platform Operator, except where expressly permitted by law.

11~~3~~ Software License

Subject to compliance with these Terms, the Platform Operator grants Users a limited, non-exclusive, non-transferable, revocable license to access and use the Platform solely for its intended purposes.

This license does not grant any ownership rights in the Platform or its software.

11~~4~~ Restrictions

Except where expressly permitted by applicable law, Users shall not:

- copy the Platform;
- reproduce the software;
- modify any part of the Platform;
- reverse engineer;
- decompile;
- disassemble;
- extract source code;
- create derivative works;
- circumvent licensing mechanisms;
- bypass security controls;
- remove copyright notices;

- remove trademarks;
 - redistribute Platform software;
 - sublicense the Platform;
 - sell access to the Platform;
 - lease or rent Platform functionality.
-

11~~5~~ Trademarks

"HDH-IAA", the HDH-IAA logos, Platform branding, graphics, and associated marks are the property of the Platform Operator or their respective owners.

Nothing contained in these Terms grants any license to use any trademark without prior written permission.

11~~6~~ Competition Data

Competition information entered into the Platform remains subject to the rights of the relevant Competition Organizer and applicable Federation.

However, the Platform Operator retains all rights relating to:

- the software;
- database structure;
- data models;
- system architecture;
- user interface;
- reporting engine;
- search functionality;
- technical implementation.

The existence of competition data does not grant Users any ownership rights over the Platform itself.

11~~7~~ User Content

Users retain ownership of the original content they submit to the Platform, including:

- profile photographs;
- club logos uploaded by authorized representatives;
- competition documents;

- biographies;
- other lawful user-submitted materials.

By submitting content, Users grant the Platform Operator a worldwide, non-exclusive, royalty-free license to:

- store;
- reproduce;
- display;
- process;
- publish where required;
- distribute within the Platform;
- create backups;
- adapt technical formatting where necessary.

This license exists solely for the operation, maintenance, and administration of the Platform and terminates where legally required after the content is deleted, except where retention is required by law or necessary to preserve official sporting records.

11.8 Official Sporting Records

Competition registrations, start lists, rankings, scores, official results, and championship records generated through the Platform may constitute official sporting records.

The Platform Operator and authorized Competition Organizers may retain and publish such records as necessary to preserve the history and integrity of the sport.

Participants do not acquire exclusive ownership rights over official competition records.

11.9 Feedback

Users may voluntarily submit suggestions, ideas, feature requests, bug reports, or other feedback regarding the Platform.

Unless otherwise agreed in writing, the Platform Operator may use such feedback without restriction and without any obligation to provide compensation or attribution.

11.10 Open Source Components

The Platform may incorporate third-party open-source software components.

Such components remain subject to their respective open-source licenses.

Nothing in these Terms modifies or limits the rights granted under applicable open-source licenses.

11.1.1 Reservation of Rights

All rights not expressly granted under these Terms are reserved by the Platform Operator.

No implied license shall arise through use of the Platform.

11.1.2 Intellectual Property Infringement

The Platform Operator respects the intellectual property rights of others.

Any person who believes that material available through the Platform infringes their intellectual property rights may submit a written notice containing:

- identification of the protected work;
- identification of the allegedly infringing material;
- contact information;
- evidence supporting the claim.

The Platform Operator may investigate such notices and take appropriate action where necessary.

11.1.3 Survival

The provisions of this Chapter relating to intellectual property rights shall survive the termination of these Terms and the closure of any User account.

Termination of access to the Platform does not affect the ownership of intellectual property or any rights granted to the Platform Operator under these Terms.

11.1.4 Proprietary Technology

The HDH-IAA Competition Management Platform is a proprietary software solution conceived, designed, developed, and continuously maintained by the Platform Operator.

The Platform represents a substantial investment in research, software engineering, system architecture, business process design, and domain-specific sporting expertise. Accordingly, the Platform, in its entirety and in each of its individual components, constitutes valuable intellectual property and confidential know-how of the Platform Operator.

Without limitation, the Platform Operator retains the exclusive ownership of all rights, title, and interest in and to:

- the overall software architecture and system design;
- the competition management framework;
- athlete registration workflows;
- parent and legal guardian management functionality;

- competition scheduling mechanisms;
- ranking and scoring algorithms;
- participant qualification logic;
- event administration workflows;
- user role and permission models;
- database structures and data models;
- application programming interfaces (APIs);
- software modules and reusable components;
- administrative dashboards and management interfaces;
- reporting and analytics functionality;
- search and filtering mechanisms;
- notification and communication systems;
- security architecture;
- authentication and authorization mechanisms;
- payment integration workflows;
- system configuration methods;
- proprietary algorithms;
- business logic;
- technical documentation;
- software development methodologies;
- future enhancements, updates, improvements, and derivative developments.

No provision of these Terms shall be interpreted as granting any User ownership, license, or other proprietary interest in the Platform beyond the limited right to access and use the Platform in accordance with these Terms.

Users shall not directly or indirectly:

- reproduce the functional design of the Platform;
- copy or imitate the Platform's workflows or business logic for commercial purposes;
- develop competing software based upon proprietary knowledge obtained through access to the Platform;
- extract, analyze, or reconstruct proprietary algorithms, workflows, or system architecture;
- use the Platform for benchmarking intended to develop competing products without the prior written consent of the Platform Operator;

- remove, alter, or obscure proprietary notices or ownership markings contained within the Platform.

The Platform Operator reserves the right to protect its proprietary technology through applicable copyright, trademark, patent (where applicable), database rights, trade secret protection, contractual rights, unfair competition laws, and any other legal remedies available under applicable national and international legislation.

Nothing contained in these Terms shall be interpreted as transferring ownership of any proprietary technology, confidential information, trade secrets, or intellectual property of the Platform Operator.

All improvements, modifications, custom developments, optimizations, and future versions of the Platform developed by or on behalf of the Platform Operator shall remain the exclusive property of the Platform Operator unless expressly agreed otherwise in a separate written agreement signed by both parties.

11.5 Confidential Information and Trade Secrets

In addition to the intellectual property rights described in these Terms, the Platform incorporates proprietary know-how, confidential information, trade secrets, and other non-public business information developed by the Platform Operator through substantial investment in research, software engineering, operational experience, and sporting expertise.

Users acknowledge that access to the Platform may expose them to certain confidential or proprietary information that is not publicly available and that such information constitutes valuable business assets of the Platform Operator.

For the purposes of these Terms, **Confidential Information** includes, but is not limited to:

- software architecture and system design;
- database structures and relationships;
- business workflows and operational processes;
- competition administration methodologies;
- participant and guardian relationship models;
- proprietary algorithms and calculation methods;
- ranking and qualification methodologies implemented by the Platform;
- administrative procedures;
- security architecture;
- authentication mechanisms;
- internal APIs and integration methods;
- technical documentation;
- software specifications;

- deployment procedures;
- development roadmaps;
- testing methodologies;
- performance optimization techniques;
- internal reporting methods;
- non-public product features;
- implementation strategies;
- business plans;
- pricing models where applicable;
- licensing strategies;
- customer implementation procedures;
- non-public training materials;
- internal operational manuals;
- source code;
- object code;
- development tools;
- configuration files;
- system parameters;
- internal communication relating to Platform development.

Confidential Information does not include information that:

- becomes publicly available without breach of these Terms;
- is independently developed without use of the Platform Operator's Confidential Information;
- is lawfully obtained from a third party without confidentiality obligations;
- is required to be disclosed by law or a valid court order, provided that the Platform Operator is notified in advance where legally permitted.

Users agree that they shall not, directly or indirectly:

- disclose Confidential Information to any third party;
- copy Confidential Information except as strictly necessary for authorized use of the Platform;
- reproduce internal workflows or operational procedures for commercial purposes;
- use Confidential Information to develop competing software or services;

- reverse engineer business processes based upon knowledge obtained through access to the Platform;
- publish technical analyses intended to reveal non-public aspects of the Platform;
- disclose security mechanisms or system vulnerabilities without prior authorization.

Where a User discovers a security vulnerability or other weakness affecting the Platform, the User agrees to report the issue responsibly to the Platform Operator and to refrain from publicly disclosing such information until the Platform Operator has had a reasonable opportunity to investigate and address the issue.

Nothing in these Terms shall prevent a User from using general knowledge, professional experience, or skills acquired independently of the Platform, provided that no Confidential Information or trade secrets of the Platform Operator are disclosed or misused.

The obligations contained in this Section survive the termination of these Terms, the closure of a User account, or the cessation of use of the Platform for as long as the relevant information remains confidential under applicable law.

The Platform Operator reserves the right to pursue all legal and equitable remedies available under applicable law to protect its Confidential Information, trade secrets, and proprietary business interests, including injunctive relief, damages, and recovery of reasonable legal costs where permitted by law.

11.16 Artificial Intelligence, Data Mining and Automated Data Collection

The HDH-IAA Competition Management Platform contains proprietary software, databases, sporting information, workflows, documentation, and other valuable content developed by the Platform Operator.

Except where expressly permitted by applicable law or with the prior written authorization of the Platform Operator, Users and third parties shall not use the Platform or any part of its content for the purpose of training, developing, testing, improving, or validating artificial intelligence systems, machine learning models, large language models, neural networks, or similar technologies.

Without limitation, the following activities are prohibited unless expressly authorized in writing by the Platform Operator:

- collecting Platform content for AI or machine learning training;
- using Platform data to develop or improve generative AI systems;
- automated extraction of competition data;
- automated extraction of participant information;
- large-scale web scraping;
- automated harvesting of rankings or competition results;
- automated downloading of Platform databases;
- creation of mirror databases;

- systematic copying of Platform content;
- automated monitoring intended to reproduce Platform functionality;
- use of bots or software agents to collect non-public information;
- use of Platform content for commercial data aggregation services;
- use of Platform data to develop competing products or services.

For the purposes of this Section, "Platform Content" includes, but is not limited to:

- competition information;
- rankings;
- results;
- schedules;
- sporting records;
- photographs;
- graphics;
- documentation;
- software interfaces;
- page layouts;
- user interface elements;
- database structures;
- metadata;
- taxonomies;
- workflows;
- source code;
- object code;
- APIs;
- administrative interfaces;
- configuration information;
- technical documentation.

Nothing in this Section restricts:

- normal use of publicly available web pages through standard web browsers;
- indexing by legitimate search engines where permitted by the Platform Operator;
- processing expressly authorized through officially published APIs;

- uses expressly permitted under applicable mandatory law.

Researchers, educational institutions, and public authorities seeking access to Platform data for legitimate research or regulatory purposes are encouraged to contact the Platform Operator. Access may be granted under separate written agreements, subject to appropriate legal, technical, and organizational safeguards.

The Platform Operator reserves the right to implement technical measures designed to detect, prevent, limit, or block unauthorized automated access, including but not limited to:

- rate limiting;
- bot detection;
- IP-based restrictions;
- API authentication;
- automated abuse detection;
- request throttling;
- CAPTCHA or equivalent verification mechanisms;
- security monitoring and logging.

Unauthorized automated collection or use of Platform data may result in:

- immediate suspension or termination of access;
- blocking of network addresses or accounts;
- revocation of API access;
- legal action for breach of these Terms;
- claims for damages where permitted by law;
- referral to competent authorities where unlawful activity is suspected.

This Section shall be interpreted in a manner consistent with applicable copyright law, database rights, trade secret protection, unfair competition law, and all other applicable intellectual property legislation.

The obligations contained in this Section survive termination of these Terms and remain applicable for as long as the relevant Platform Content remains protected under applicable law.

12.2 Disclaimer of Warranties

12.2.1 Provision of the Platform “As Is”

The Platform, including all services, features, content, rankings, results, and functionalities, is provided on an “as is” and “as available” basis, without warranties of any kind, whether express or implied, to the fullest extent permitted by applicable law.

12.2.2 No Warranty of Uninterrupted Operation

The Platform Operator does not warrant that:

- the Platform will operate without interruption, delay, or error;
- the Platform will be available at any particular time or location;
- defects or errors will be corrected within any particular time;
- the Platform will be free from viruses or other harmful components;
- data transmission over the internet will be secure at all times.

12.3 Accuracy of Competition Information

Competition information, schedules, rankings, and results are provided by Competition Organizers, Federations, and other Users. The Platform Operator does not warrant the accuracy, completeness, or timeliness of information supplied by third parties.

12.4 No Sporting or Legal Advice

Nothing on the Platform constitutes legal, financial, medical, or professional sporting advice. Participants remain responsible for verifying eligibility requirements, safety requirements, and competition rules with the relevant Competition Organizer or Federation.

12.5 Statutory Rights

Nothing in this Section limits or excludes any warranty or right that cannot be limited or excluded under applicable mandatory law, including mandatory consumer protection legislation applicable to Users acting as consumers.

13. Limitation of Liability

13.1 Exclusions That Do Not Apply

Nothing in these Terms excludes or limits the liability of the Platform Operator for:

- damage caused intentionally;
- damage resulting in loss of life, or harm to physical integrity or health, in accordance with Section 6:526 of Act V of 2013 on the Hungarian Civil Code;
- any other liability that cannot be excluded or limited under applicable mandatory law.

13.2 Indirect and Consequential Damages

To the fullest extent permitted by applicable law, the Platform Operator shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to:

- loss of profits or revenue;
- loss of business opportunity;
- loss of goodwill or reputation;
- loss or corruption of data, except where caused by the Platform Operator's failure to implement the security measures described in the Privacy Policy;
- costs of substitute services;
- missed competitions, missed qualifications, or lost sporting opportunities resulting from circumstances outside the Platform Operator's reasonable control.

13.3 Responsibility of Competition Organizers

Competition Organizers are solely responsible for the organization, administration, safety, financing, and conduct of their competitions. The Platform Operator shall not be liable for:

- acts or omissions of Competition Organizers, Federations, Clubs, or other Users;
- the cancellation, postponement, or modification of competitions;
- refund decisions made by Competition Organizers;
- injuries, accidents, or losses occurring at competition venues;
- disputes between Participants and Competition Organizers.

13.4 Liability Cap

To the fullest extent permitted by applicable law, and except as provided in Section 13.1, the total aggregate liability of the Platform Operator arising out of or in connection with these Terms or the use of the Platform shall not exceed the total amount of Platform service fees paid by the affected User to the Platform Operator during the twelve (12) months preceding the event giving rise to the claim. Where the User has not paid any fees to the Platform Operator, liability shall be limited to the amount required by applicable mandatory law.

13.5 Consideration for Limitation

The Parties acknowledge that access to the Platform, its pricing, and the allocation of risk under these Terms reflect the limitations of liability set out in this Section, and that these limitations constitute an adequate benefit offsetting the limitation of liability within the meaning of Section 6:152 of the Hungarian Civil Code, where applicable.

13.6 Consumers

If the User qualifies as a consumer under applicable law, the limitations in this Section apply only to the extent permitted by the mandatory consumer protection rules of the country in which the consumer has their habitual residence.

14. Indemnification

14.1 Indemnification by Users

To the extent permitted by applicable law, Users acting in the course of their trade, business, or profession (including Competition Organizers, Federations, and Clubs) agree to indemnify and hold harmless the Platform Operator, its officers, employees, and agents from and against any claims, damages, losses, liabilities, and reasonable expenses (including legal fees) arising out of:

- their breach of these Terms;
- their violation of applicable law;
- their User Content;
- competitions they organize or administer;
- their infringement of the rights of any third party.

14.2 Consumers

This Section does not impose indemnification obligations on Users acting as consumers beyond their liability under applicable law.

14.3 Defence of Claims

The Platform Operator will promptly notify the indemnifying party of any claim subject to indemnification and reserves the right to participate in the defence of such claim at its own expense.

15 Force Majeure

The Platform Operator shall not be liable for any failure or delay in performance caused by circumstances beyond its reasonable control, including but not limited to:

- natural disasters, fire, flood, or extreme weather;
- war, terrorism, civil unrest;
- epidemics, pandemics, or public health measures;
- governmental actions or changes in law;
- power outages, internet or telecommunications failures;
- failures of hosting, cloud, or payment service providers;
- cyberattacks, including distributed denial-of-service attacks.

Performance shall be suspended for the duration of the force majeure event. The Platform Operator will make reasonable efforts to minimize the impact of such events on Users.

16 Term, Termination and Amendments to These Terms

16.1 Term

These Terms enter into force upon the User's acceptance and remain in effect for as long as the User uses the Platform or maintains an Account.

16.2 Termination by the User

Users may terminate these Terms at any time by closing their Account, subject to the completion of any pending competition registrations, payments, or obligations. Account deletion is subject to the data retention rules described in the Privacy Policy.

16.3 Termination or Suspension by the Platform Operator

The Platform Operator may suspend or terminate a User's access in accordance with Sections 6.10 and 6.11, in particular in cases of:

- material or repeated breach of these Terms;
- unlawful conduct;
- fraud, security violations, or abuse of the Platform;
- non-payment of applicable fees;
- requirements imposed by law or by a competent authority.

Where required by applicable law, the Platform Operator will provide prior notice and an opportunity to remedy the breach, unless immediate action is necessary to protect the Platform, other Users, or legal compliance.

16.4 Effect of Termination

Upon termination:

- the User's right to access the Platform ceases;

- official sporting records may be retained and published in accordance with the Privacy Policy and the Competition Data Processing Policy;
- provisions which by their nature should survive termination (including Sections 11, 12, 13, 14, 17, and 18) shall survive.

16 Amendments to These Terms

The Platform Operator may amend these Terms where justified by:

- changes in applicable law or regulatory requirements;
- new or modified Platform features;
- security or technical requirements;
- operational, organizational, or business reasons.

Material amendments will be announced through the Platform or by e-mail at least fifteen (15) days before they take effect, unless a shorter period is required by law or urgent security reasons. If the User does not accept the amended Terms, the User may terminate the relationship free of charge before the effective date. Continued use of the Platform after the effective date constitutes acceptance of the amended Terms.

17 Governing Law and Dispute Resolution

17.1 Governing Law

These Terms, and any dispute or claim arising out of or in connection with them or their subject matter (including non-contractual disputes or claims), shall be governed by and construed in accordance with the laws of Hungary, in particular Act V of 2013 on the Civil Code, excluding its conflict-of-law rules.

If the User is a consumer habitually resident in another Member State of the European Union, this choice of law does not deprive the consumer of the protection afforded by provisions that cannot be derogated from by agreement under the law of the consumer's country of habitual residence, in accordance with Article 6 of Regulation (EC) No 593/2008 (Rome I).

17.2 Amicable Resolution

The Parties shall first attempt to resolve any dispute amicably. Complaints may be submitted to the Platform Operator at info@hdhkaa.net. The Platform Operator will respond to consumer complaints within thirty (30) days in accordance with Act CLV of 1997 on Consumer Protection.

17.3 Consumer Dispute Resolution – Conciliation Boards

Users qualifying as consumers under Hungarian law may initiate proceedings before the conciliation board (békéltető testület) competent for their place of residence or stay. The conciliation board competent for the seat of the Platform Operator is:

Budapesti Békéltető Testület (Budapest Conciliation Board)

Address: 1016 Budapest, Krisztina krt. 99., Hungary

Website: <https://bekeltet.bkik.hu>

The Platform Operator is obliged to cooperate in conciliation board proceedings as required by applicable law. Consumers residing in other EU Member States may also contact the European Consumer Centre network for assistance with cross-border complaints.

17.4 Data Protection Complaints

Complaints relating to the processing of personal data may be addressed to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH) or to the supervisory authority of the User's habitual residence, as described in the Privacy Policy.

17.5 Jurisdiction

Subject to the mandatory jurisdiction rules protecting consumers under Regulation (EU) No 1215/2012 (Brussels I recast) and applicable Hungarian procedural law, the Parties submit any dispute that cannot be resolved amicably to the competent Hungarian courts. For Users acting in the course of their trade, business, or profession, the Parties stipulate the exclusive jurisdiction of the courts competent for the registered seat of the Platform Operator, to the extent such stipulation is permitted by law.

Consumers may bring proceedings before the courts of their own domicile where applicable law so provides, and proceedings against consumers may be brought only before the courts of the consumer's domicile.

17.6 Language of Proceedings

Unless otherwise required by law, the language of any dispute resolution proceedings shall be Hungarian or English, as determined by the competent forum.

18. Final Provisions

18.1 Entire Agreement

These Terms, together with the Privacy Policy, Cookie Policy, Refund & Payment Policy, Parent and Legal Guardian Consent Policy, Competition Data Processing Policy, and any competition-specific rules published through the Platform, constitute the entire agreement between the User and the Platform Operator regarding the use of the Platform.

18.2 Order of Precedence

In the event of a conflict between these Terms and a supplementary policy, the supplementary policy shall prevail with respect to its specific subject matter, unless expressly stated otherwise.

18.3 Severability

If any provision of these Terms is held invalid or unenforceable, the remaining provisions shall remain in full force and effect, and the invalid provision shall be replaced by a valid provision that most closely reflects the original intent of the Parties.

18.4 No Waiver

Failure by the Platform Operator to enforce any provision of these Terms shall not constitute a waiver of that provision or of any other provision.

18.5 Assignment

Users may not assign or transfer their rights or obligations under these Terms without the prior written consent of the Platform Operator. The Platform Operator may assign these Terms in connection with a merger, reorganization, or transfer of the Platform, subject to notification of Users where required by law.

18~~3~~6 Language

These Terms are drawn up in English. Translations may be provided for convenience; in case of discrepancy, the English version shall prevail, except where mandatory law requires otherwise.

18~~3~~7 Contact Information

Questions concerning these Terms may be directed to:

HDH-IAA International Archery Association

Margit utca 28

1163 Budapest

Hungary

Email: info@hdhxaa.net

Website: <https://hdhxaa.net>

18~~3~~8 Effective Date

These Sections 12–18 form an integral part of the Terms of Service and enter into force on the Effective Date stated at the beginning of the Terms of Service.